



# Notice to Customers

February 2023

## **What Can't Be Accepted By GBN Services (including: in skips; in wheeled bins; or brought to site)**

Several unacceptable items have recently been received at GBN sites; these have come from various sources, including waste delivered to the sites by other companies and wastes collected by GBN in skips, wheeled bins and other containers.

The items that should not be there include wastes such as plasterboard (unless it is in a dedicated plasterboard skip or container), tyres and pressurised cylinders like fire extinguishers and helium balloon gas cylinders. Overleaf is more information for customers about items we cannot accept.

Our drivers are instructed that they cannot transport these items (many for legal reasons). Our drivers will ask for these items to be removed; if the customer does not remove these items, then the container cannot be collected. The driver must then immediately report this to our management to deal with the matter appropriately.

You will be charged extra for any items that are not permitted that get through to our depots. We must take positive action to remove these from the waste stream (treating them separately if applicable), store them correctly and safely, and then have them removed from our site by a competent and licenced waste contractor for the type of waste.

Overleaf are examples of wastes that are not permitted in GBN sites. Extra charges will be applied to cover the costs of dealing professionally with these items due to the actions we have to take to deal with waste that has arrived without being declared to us.

Should you have these or similar items for disposal, please email us at [sales@gbnservices.co.uk](mailto:sales@gbnservices.co.uk) as we can arrange a special **(COSHH)** collection and disposal service; we can't accept them at our sites as they have hazardous properties.

This notice does not affect our terms and conditions for hiring builders skips, which are available at: <https://www.gbnservices.co.uk/legal/conditions-for-hire-of-builders-skips/>.

Mr D Wolfenden

**Group H&S Manager**

GBN Services Ltd.



# Notice to Customers

## WHAT CAN'T BE ACCEPTED AT A GBN SITE

(this is not an exhaustive list; if unsure, please email [sales@gbnservices.co.uk](mailto:sales@gbnservices.co.uk) with details of the waste)

These are examples of common items of waste that are not acceptable. Extra charges will be applied if any of these are found in waste from your site or delivered to a GBN site.

- Plasterboard (unless in a dedicated plasterboard skip or container)
- Fridges & Freezers
- Gas Bottles & Cylinders (full or empty)
- Fire extinguishers
- Hazardous & Toxic Waste, including Clinical Waste & Syringes
- Oils & Filters (engine, hydraulic, cooking, etc.)
- Bituminous Products (blacktop, road surface waste, coal tar products, tarred products)
- Petrol & Diesel, including items contaminated with petrol/diesel such as used spill absorbent products
- Fluorescent Tubes
- Mattresses
- Sealed containers (paint tins, glue drums, etc.) unless open and empty and clean
- Solvents
- Resins
- Tyres
- Computer Towers, Monitors, Laptops and Tablet Computers
- Electrical Goods (Televisions, Cookers, Fans, Toasters, Telephones, Microwaves)
- Explosives (fireworks, airbags, ammunition, etc.)
- Liquids, Powders or Sludges of any sort
- Batteries of any sort, including those in discarded equipment
- Animals, carcasses and by-products
- Hot loads
- Asbestos

The above list does not cover everything we can not accept; it is only a guide. If in doubt, please email: [sales@gbnservices.co.uk](mailto:sales@gbnservices.co.uk) for specific information, guidance, and pricing.